Service Desk Manager Health Check

Ensure your software is optimized for success with our Health Check Services.

ANI SOLUTIONS

Phase 1
Assessment

- Review Architecture
- Review Environments
- Review Configuration
- Review Customizations
- Review Functionality
- Review Issues

Phase 2
Recommendation

- Share Best Practices
- Discuss Training
- Discuss Mentoring
- Deliver Recommendations
- Discuss Go-Forward Plan

Phase 3
Implementation

- Architectural Changes
- Upgrades
- Potential Integrations

Service Desk Manager Components

Core Health Check Includes:
Primary, Backup, and Application Servers
Optional Add-Ons:
Process Automation, Jaspersoft, and EEM

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